

## APPENDIX 1

### Cover Letter for Questionnaire

#### **“Information Needs of Foreign Women in Malaysia with Special Reference to the Sudanese Community**

Dear Madam, Ms / Miss .....

I am a post graduate student pursuing a Master's degree in library and information science at University of Malaya. As part of my degree requirements, I am conducting a study entitled “ **The Information Needs of Foreign Women in Malaysia ,with Special Reference to Sudanese Community**”. It is hoped that the findings will shed the light on the Sudanese community's information needs in Malaysia.

The information you provide is very important to the study. I shall be most grateful if you could kindly complete the enclosed questionnaire.

It would be appreciated if the completed questionnaire be returned to me by June, 30 1999.

Thank you for your cooperation and participation in the survey.

Yours sincerely,

Samia Mohamed Malik

## APPENDIX 2

### Questionnaire

University of Malaya

Faculty of Computer Science and Information Technology

### Questionnaire

The purpose of this questionnaire is to collect data about the **“Information Needs of Foreign Women in Malaysia with Special Reference to the Sudanese Community”** your answers will help to provide some insights on information seeking behavior and use of information resources by foreign women in Malaysia. It will also help to determine their information requirements and the foreign women’s awareness of information services available in Malaysia.

*[Please answer the questions that follow by placing a check mark (✓) in the appropriate box if the answer is Yes or by providing the required information in the space provided].*

*[you can mark more than one answer for this question.]*

1- To which category do you belong?

- a) Teacher ☐
- b) Under graduate student ☐
- c) Post graduate student ☐

- d) Lecturer ☐
- e) Housewife ☐

2- What is your age? ----- Years

3-What is your marital status?

- a) Married ☐
- b) Single ☐

4-What is your level of education?

- a) University graduate ☐
- b) Institute graduate ☐
- c) Completed secondary school education ☐
- d) Post graduate student ☐
- e) Others (please state.....) ☐

5- What is your income per month?

- a) Below RM 500 ☐
- b) RM501-1000 ☐
- c) RM1001-2000 ☐
- d) RM2001-3000 ☐
- e) Above RM 3000 ☐

6- What are your main information needs?

- a) Chances of education for your children ☐
- b) Parenting (how to be a mother) ☐
- c) Your health and family health ☐
- d) Seeking jobs ☐
- e) Continuing your education ☐
- f) Child -care ☐
- g) How to deal with youth problem ☐
- k) Others (please state ..... ) ☐

7- Where do you find your information needs? *(Please mark all that apply)*

- a) In the library ☐
- b) In the newspaper ☐
- c) From the radio ☐
- d) In the Internet ☐
- e) From direct contact with friends ☐
- f) From television ☐
- g) Others (please state..... ) ☐

*If you are not a student, please ignore the following questions 8,9,10,11*

8- Do you have access to the library? ☐

9-As a student do you know how to use the library? ☐

10- Do you make use of the facilities (CD-ROM,CD net, etc) available? ☐

11- a) Did you join any user education (training) programs?

b) If yes, are they useful? ☐

12- How many times within the last six months, have you used the library?

a) Daily ☐

b) Less than 10 times ☐

c) 11-20 ☐

d) 21-40 ☐

e) 41-60 ☐

f) More than 61 times. ☐

g) Others (please state.....) ☐

13-If you are using the library what do you use mostly?

- a) Books ☐
- b) Journals ☐
- c) Internet ☐
- d) News papers ☐
- e) Others (please state.....) ☐

14-Are you aware of information services about Sudan in Malaysia?

- a) Do you hear news about Sudan in the media? ☐
- b) Are there any programs about Sudan? ☐

15- Barriers for meeting your information needs in Malaysia?

- a) English Language ☐
- b) Bahasa Melayu ☐
- c) Transport ☐
- d) Depending on somebody else to take you to the library ☐
- e) Not being allowed in the library ☐
- f) Others (please state.....) ☐

(If you are a parent please answer this question.)

16-As a parent where would you prefer to get information about child- rearing?

- a) Family and friends ☐

- b) Books etc. ☐
- c) Television and films ☐
- d) Parent courses ☐
- e) Others (please state ..... ) ☐

17-What information do you need in order to deal with matters of every day concern (outside work, or occupation)?

- a) Skin care ☐
- b) Keeping fit (dieting) ☐
- c) How to spend your free time at home ☐
- d) How to help your children to make use of their time ☐
- e) What to cook today ☐
- f) Others (please state.....) ☐

18-As a woman who would like to continue her education, do you find any difficulties in getting information in this respect?

- a)Are the difficulties, in not getting information about suitable chances of continuing your education? ☐
- b) Are the difficulties financial? ☐
- c) Are the difficulties because of lack of child- care centers (to cater for young children )? ☐
- d) Are the difficulties because of not finding the right choices ( that suits your interest)? ☐

e) Are the difficulties because of lack of information? ☐

f) Others (please state.....) ☐

19-As a consumer of health care, do you find the information you need to make better choices for you and your family?

a) Are you aware of the health facilities available in Malaysia? ☐

b) Are you getting enough information regarding your health problems (if any)? ☐

c) Do you make your health care choices depending on others experiences? ☐

d) Do you make your own decisions regarding you and your family health-care, depending on your own previous experiences? ☐

e) Are you getting enough reliable health- care information? ☐

f) Others (please state.....) ☐

20-Please in the space below (continue in another sheet if necessary to) provide any other information about your information needs, sources of information or problems etc.

a) Do you have information needs that are not covered here? ☐

b) Do you have other sources of information that are not mentioned here? ☐



c) Do you have any problems in meeting you information needs?



Thank you for your time and cooperation.

Please hand the answers of the questionnaire to  
enclosed envelope by June, 30 1999.

or post it using the